



RETURNS/EXCHANGES FORM

Please fill out this form and send it with the product

We really hope you are happy with your Sync Equestrian purchase. However, if you wish to return any item, we will issue a full refund or exchange minus any shipping/postage costs.

Returns Policy

Unused/unwanted merchandise may be returned within **14 days of receipt** for exchange or full refund. Original tags must be attached. Please allow up to 14 days for a refund to show on your credit card or PayPal statement.

Shipping

All shipping and handling fees are non returnable. Shipping fees for any merchandise returned for an exchange or refund will be the responsibility of the customer. We recommend items are shipped with a tracking number as Sync Equestrian cannot be held responsible for items lost in transit.

Customs

Please be aware that all customs/duty charges are the responsibility of the customer. Please ensure that you state on any returning parcel that it is a return/exchange and that all duty and taxes have already been paid on this merchandise. By placing your order you accept the Terms and Conditions as stated on our webpage.

For further information about our Returns & Exchange Policy please visit www.syncequestrian.com

Your information:

Name:

Order #:

Date of Order:

Email address:

Your delivery address:

I am returning the item to Sync Equestrian because I would like:

Refund Y/N:

If you would like a refund, please explain why so we can do a better job next time:

Exchange Y/N:

Other: